

Work with Tourism New Zealand

Opportunities for the tourism industry

Useful Links

- Browse our website: <u>tourismnewzealand.com</u>
- Browse our latest opportunities: https://www.tourismnewzealand.com/work-with-us/marketing-activity/
- Become Qualmark accredited: https://www.qualmark.co.nz/
- Share the Tiaki promise: https://www.tourismnewzealand.com/work-with-us/tiaki/
- Connect with your local iSite: https://www.tourismnewzealand.com/work-with-us/isite-new-zealand/
- Doin the Tourism Business Database to receive commission free referrals to your website:
 - Join the https://www.newzealand.com/nz/tourism-business-database/
- Review our Insights & Research Hub: https://www.tourismnewzealand.com/insights/
- Keep up to date with Tourism news: https://www.tourismnewzealand.com/news-and-activity/
- Register for our Newsletter: https://www.tourismnewzealand.com/contact-us/newsletter-sign-up
- Register for our upcoming events: https://www.tourismnewzealand.com/events/
- Follow us on LinkedIn: <u>Tourism New Zealand LinkedIn, Tourism New Zealand Travel Trade LinkedIn</u>
- Follow us on Social Media:
 - 100% Pure New Zealand <u>Facebook, Instagram, TikTok, Twitter/X, YouTube, Travel Trade Youtube</u>





Feature your Products & Deals on newzealand.com

Promote your business on newzealand.com by submitting your business and product information to the Tourism Business Database (TBD).

- 28 million unique visitors to newzealand.com in the last year*
- Of which 10 million were active users
- Resulting in 3 million free referrals to operator websites

Significant work has been undertaken to improve product discovery across the site, enabling visitors to find your products more easily.

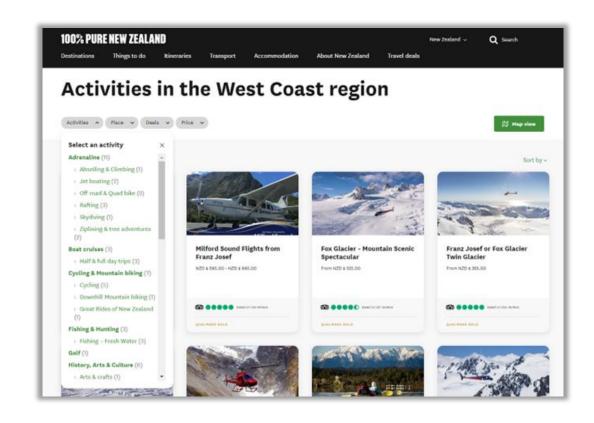
You can feature on newzealand.com for free via:

- 1. Product listings
- 2. Deals

For more information on signing up to the Tourism Business database, please head to our handy help guide below:

Operator Help

Reminder, Qualmark businesses are prioritised on newzealand.com.





Explore – Self-Famil Programme (Qualmark operators)

Join our Self-Famil Programme to showcase your product to travel sellers:

Join the Explore New Zealand Discount Programme (Explore) to get international travel sellers to experience your product. Travel sellers are more likely to recommend and sell products to their clients when they have experienced them first hand. All Qualmark tourism businesses are invited to join the programme.

Find out more information and how to participate here.

What is the benefit to Qualmark Operators?

- > Travel sellers who experience your product are more likely to recommend and sell it to their clients when they return home.
- Participants of the Explore Programme are thoroughly vetted and approved by Tourism New Zealand, meaning approved applicants are of high quality and worth hosting.
- It's a great way to showcase your product to an audience who can attract more business.
- International travel sellers are encouraged to visit Aotearoa outside of peak seasons. Typically between April and October.
- Travel sellers must book directly with operators at least 30 days prior to travel. You will not have any travel sellers turning up on the day and asking for a discounted rate.





International Trade Events



TRENZ is the biggest tourism trade event on New Zealand's calendar, where industry leaders and representatives gather in person to showcase their products and services to high-quality international and New Zealand travel Buyers.

This event occurs annually in May. The event includes 15-minute appointments between buyers and sellers, multiple networking opportunities and pre and post-TRENZ buyer famils.

Tourism New Zealand is a sponsor of TRENZ and supports the event by bringing international buyers from key markets to New Zealand.

TRENZ is brought to you by the <u>Tourism Industry New Zealand</u> <u>Trust</u> and managed by Tourism Industry Aotearoa (TIA).

www.tia.org.nz www.trenz.co.nz

Tourism New Zealand Off-Shore Events

The following event schedule has been agreed by all offshore General Managers until the end of FY27

July 2025:
Kiwi Link India, w/c 7 July
SEA Roadshow, 14-21 July
October 2025:
Kiwi Link North America
Kiwi Link UK & Europe
November 2025:
Kiwi Link China
February 2026:
Australia TNZ RTO Regional
Showcase (TBC)
May 2026:
TRENZ (May 2026)

July 2026
Kiwi Link India
Kiwi Link or
Roadshow SEA

September 2026
Kiwi Link Japan
Kiwi Link Korea

May 2027:
TRENZ (May 2027)

Western Markets
North America – every 3 years
UK & Europe – every 2 years
Australia – every 2 years

Eastern Markets
India – every year (at the moment)
SEA – every year (at the moment)
Korea – every 2 years
Japan – every 2 years
China – every 2 years

Tourism New Zealand run international trade events within key markets to increase product knowledge and build connections between travel buyers and sellers.

To make an application to attend an TNZ offshore event, check the <u>event</u> or <u>calendar</u> page on the <u>Tourism New Zealand website</u>.



Marketing

Engage with our If You Seek Global Campaign

Our global brand campaign 'If You Seek' is live on our social channels Instagram, Facebook, YouTube, TikTok. We invite you to engage with the content and share via your own channels.

Use our branding in your marketing

Feature our branding in your marketing, to enjoy the benefits of brand association. <u>Explore our visual library here</u>.

Guidelines for Photoshoots and Filming

We have created a set of guidelines to use as a tool when planning a still or moving shoot. This guide is here to help give you direction and tips for content creation. *Please note that these are not Tourism NewZealand's Visual Library Guidelines and do not guarantee TNZ's usage. <u>Photoshoot and filming guidelines here.</u>*

Share your news stories

What's happening in your region? Do you have a good news story to tell about your region or business? Our public relations team are always looking for amazing stories we can share with consumers offshore. Email media@tnz.govt.nz

What's New Form

Whether you are a new operator or have recently opened a new experience, we want to hear from you on our <u>What's New form</u>. TNZ's primary role is to promote New Zealand internationally, so please ensure updates are targeted for an international audience.





Global social media

Our social media channels (Facebook, Instagram, X, Pinterest and TikTok) have a global follower base of over 4.5 million.

A couple of ways to amplify your reach via our social media channels:

- Tag @purenewzealand on Instagram so the content can sit under the tagged post section on our profile. In the last 90 days, we had almost 150k profile visits, which provides an excellent reach extension opportunity.
- Use our hashtags (#NZMustDo #NZBucketlist and #IfYouSeekNZ) to get your content indexed and seen by users who are interested in travelling to New Zealand. Due to its popularity, our #NZMustDo has the follow button feature available, with 1.7 million posts under it.

Facebook and Instagram: @purenewzealand

Youtube: 100% Pure New Zealand

X: @PureNewZealand

TikTok: @PureNZ







China Digital & social media

China has a varied and complex digital and social environment. We operate on four main channels: RED, Douyin, WeChat and Weibo, and have a Chinese follower base of **over 1 million+**.

Digital Platforms: WeChat Mini Program, newzealand.com/cn
Trade Marketing Hub mini program

A couple of ways to amplify your reach via our social media channels:

- Tag @新西兰旅游局 on RED, Douyin or Weibo, we can deeper engage with your accounts eglike or re-post your post so that our followers will see.
- On RED, use our hashtags (#新西兰旅行推荐) to get your content indexed and seen by users who are interested in travelling to New Zealand.
- We are keen to hear your stories. Provide images and footage to us would largely help us promoting your experiences. Please reach China Marketing team or Content Manager Yvonne Yang via yvonne.yang@tnz.govt.nz

Digital platforms:

 Promote your business on newzealand.com/cn and WeChat Mini Program by submitting/updating your business and product information to the Tourism Business Database (TBD) - Chinese language.

Trade Marketing Hub mini program

- Join online webinar to do product training to Chinese travel agents.
- Showcase your product information and marketing assets for Chinese travel agents to learn and download.
- Exchange e-business card with Chinese travel agents online and seek for potential business opportunity.

To sign up for the trade marketing hub mini program, or to provide images and stories for our social media channels, please contact the China market team on emma.zhou@tnz.govt.nz







Trade Marketing Hub mini program
Home page



Tiaki - Care for New Zealand

An indigenous approach to influencing visitor behaviour for positive impact on people, place, and culture.\

In Aotearoa New Zealand, people have a strong connection to the place around them. Tangata whenua (people of this land) see nature as something intrinsically intertwined with their own lives. For Māori, every mountain, every river, every tree has a story. These stories form part of their own identities and help to shape their place in the world.

Tiaki invites us all to look at the world through this indigenous lens. To form a deeper connection with place, and to reflect this in our attitudes and behaviours.

www.tiakinewzealand.com
#TiakiPromise



BE PREPARED



DRIVE CAREFULLY



KEEP NZ CLEAN



PROTECT NATURE



SHOW RESPECT



How to bring Tiaki to life



Display Tiaki at your place Check out the Tiaki Toolkit to find heaps of resources to help you share Tiaki with your visitors.



Add to your booking comms Add a link to the Tiaki website in your automated booking emails to inspire your visitors pre-arrival.



Share online Use #TiakiPromise and share your commitment to Tiaki with your social media followers.



www.tiakinewzealand.com or www.visuals.newzealand.com/pages/tiaki-toolkit









As kaitiaki of a unique Cave & Karst landscape, our care is world leading and will deliver on the Tiaki promise by:

to exclude livestock, enhancing the Waltomo catchment and its awa

Qualmark businesses are internationally recognized

- The Global Sustainable Tourism Council® (GSTC) establishes and manages global standards for sustainable travel and tourism, known as the GSTC Criteria.
- Qualmark's Sustainable Tourism Business Criteria became the first in New Zealand to gain GSTC-Recognized Status from the Global Sustainable Tourism Council.
- This ensures that every Qualmark accredited business is recognised with a standard that aligns with universal criteria for sustainable management, social and economic benefits to the local community, cultural heritage preservation and the reduction of pollution.





Join Qualmark

Sustainability: Our Sustainable Tourism Business (STB) Criteria is recognised by the Global Sustainability Tourism Council (GSTC), meaning members can be confident that achieving Qualmark certification meets global standards of sustainability.

Industry Knowledge: Members will recieve a one-on-one evaluation with their local Qualmark Specialist to identify opportunities for strengthening the business and improving visitor experience.

Marketing: Marketing opportunities are available with the use of Qualmark branded assets and a priority product listing on newzealand.com.

Key Partnerships: Eligibility to participate in Qualmark-exclusive campaigns with Tourism New Zealand and additional support through other key industry partnerships.

Member Portal: We provide a central hub where members can manage their business information and use a variety of tools & recourses in alignment with our STB Criteria, designed to support businesses through the evaluation process.

For more benefits or to join Qualmark, please email enquiries@qualmark.co.nz







Qualmark members

Useful Links (Qualmark members)

Marketing activity:

We often reach out to industry to engage with us for adhoc marketing campaigns & activities. Please connect with your Regional Tourism Organisation regularly to keep up with new opportunities. Find your RTO here.

- Qualmark Member Portal

 <u>Login to the portal here</u> & <u>Register an account here</u> any issues, please email enquiries@qualmark.co.nz
- Keep up with the latest Qualmark news:

 Subscribe to Qualmark newsletters here
- Connect with Qualmark on LinkedIn: Qualmark LinkedIn







